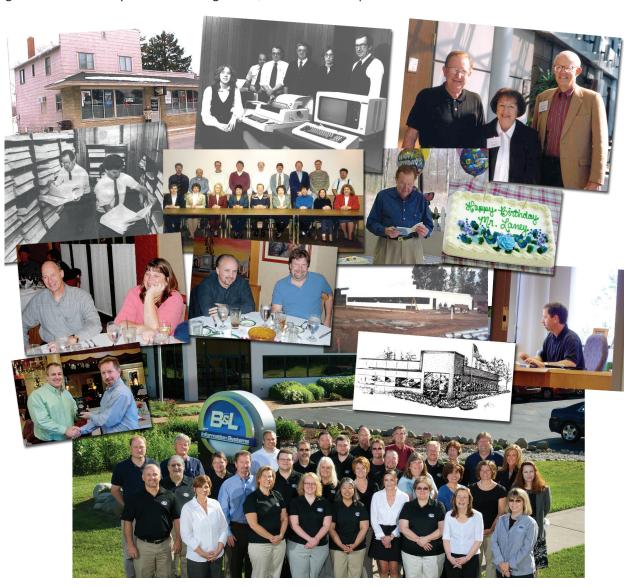**Editor:**
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Thank You!

This April, B&L celebrated our 38th year in business. B&L was founded in 1976 with two full-time employees. There have been some changes through the years. We are now in our second generation of family-owned management, fourth generation of software product, and employ 32 people. But, true to B&L's founding principles, we continue to partner with clients to create software that both meets current industry needs and anticipates future needs.

Staying connected and in communication with clients is a key component to B&L's longevity.

Upcoming Events

FREE WEBINARS:

Odyssey Maintenance Management
Q&A - Ask an Expert!
2 pm   05-13-14

BLIS Maintenance Management
Q&A - Ask an Expert!
3 pm   05-13-14

Odyssey Accounts Receivable & Collections
2 pm   05-14-14

Odyssey Physical Inventory
Q&A - Ask an Expert!
2 pm   06-10-14

BLIS Physical Inventory
Q&A - Ask an Expert!
3 pm   06-10-14

Odyssey Potpourri
2 pm   06-11-14

Odyssey Purchase Orders/ Receiving Q&A - Ask an Expert!
2 pm   07-08-14

BLIS Purchase Orders
Q&A - Ask an Expert!
3 pm   07-08-14

Odyssey Purchased Castings
2 pm   07-09-14

BLIS General Ledger
2 pm   08-13-14

ON-SITE CLASSES:

Crystal Reports Class
05-13-14   2 Day Class

Odyssey Boot Camp
05-15-14   2 Day Class

Crystal Reports Class
08-12-14   2 Day Class

SHOWS:

41st Annual California Metals Coalition Meeting
05-08-14

Foundry Congress Mexico
06-19-14

2014 Die Casting Congress & Tabletop
09-22-14

Visit **BLInfo.com/Events**
or contact DJ Medlin for additional training information

Customer Feedback Forum

Odyssey 4.6 Maintenance Release 3 is out – and this MR includes seven enhancements which *originated* in the online B&L Customer Feedback Forum.

For MR 4, B&L's R&D Department is looking at the Customer Feedback Forum for enhancement requests.

un-complete CAR action

In CAR action inquiry you can complete an action but you cannot uncomplete an action if additional detail is needed on the action. Certain classes of users will never need to get into CAR Reports so they will not know to go here to change the complete status to no on the action. If they could change the radial [sic] button to completed, mark the action as not complete, add the additional detail or attachments, and then complete the action again it would make the process much more user friendly.

0 comments   Quality - CARs   Flag idea as inappropriate...

SCHEDULED   **B&L Information Systems, Inc.** (Admin, B&L Information Systems) responded
This enhancement has been scheduled for Odyssey 4.6, Maintenance Release 4.

service request enhancements

Would like to suggest a couple of enhancements to the service request component of Maintenance Management:
1) add additional defaulting around the initialed by (would like to have Odyssey users available in addition to clock number. Default the E-mail on disposition to come from initiated by).
2) add additional notify defaults in addition to system config. Perhaps a service request notify on the equipment master that could default from the equipment.
3) add the concept of service request types to segregate requests to appropriate departments. Groups could be used for notifications, reports, and tracking.

1 comments   Maintenance Management   Flag idea as inappropriate...

CONFIRMED   **B&L Information Systems, Inc.** (Admin, B&L Information Systems) responded
This enhancement has been scehduled for Odyssey 4.6, Maintenance Release 4.

Participate! Vote!

On the Feedback Forum, you will always know the status of your suggested enhancement, and you can vote on enhancements suggested by other Odyssey users.

How does the Feedback Forum work?

❶ B&L staff will review each and every enhancement for possible inclusion in the software. **UNDER REVIEW**

❷ Those that are good ideas, but need more community support will be given a **REVIEWED** status.

❸ Those that are chosen to be included in Odyssey will be given a **PLANNED** status.

❹ Some enhancements require extra research and design to determine the feasibility of their inclusion in the application. Those enhancements are given a **DESIGN REVIEW** status.

❺ When an enhancement has been selected to be included in the next full version or maintenance release, it will be given a **SCHEDULED** status.

❻ After the enhancement has been coded and placed into a specific version or release, it will be given a **CONFIRMED** status.

❼ An enhancement is marked as **COMPLETED** when the version or maintenance release it is included in has been released.

Access Your Data Your Way

Odyssey is designed to run in a Windows OS environment. **But,** when some of your critical staff prefers to run a different OS, how do you handle it?

Several B&L clients have implemented different solutions. (For more details on any of the options listed here, contact B&L's Technology Team.)

Odyssey can be used in a Citrix environment. That's how our friends at Bremen Castings are handling their tech-savvy, mobile and engaged work force to keep them up-to-date on vital information from a variety of OS.

- While not something B&L supports day-to-day, B&L's Technology Team would be happy to offer a few implementation tips based on our recent experience.

In another technology adaptation, we recently helped Maynard Steel Castings Company, a SaaS client, run a remote desktop to a terminal server (which is fancy tech talk for "running a view of Odyssey off a computer located somewhere else"). Using a combination of mini PCs and monitors, Maynard gave their shop floor Odyssey access. Hardware and other needed details for the Maynard set-up include:

- Android Mini PC
- HDMI connection to monitor
    ► (Note: Use either touch screen monitor or add a keyboard and mouse/touchpad)
- The Pro version of the PocketCloud app*
- Network connection
- Odyssey Open Data

Odyssey Open Data (OOD) operates as a web service, which makes it available for any web site, cloud-based application, or traditionally deployed software to access your Odyssey data (with your log-in information). OOD is a new data integration feature of the latest version of Odyssey. Specifically, this new data extraction tool allows third-party applications to integrate tightly with Odyssey's data.

- By leveraging the power and flexibility of the Data View engine, you can create complex queries that deliver your data to your applications, just as you need it.

- For the more technical, you can specify an SQL query to retrieve data.

- For those familiar with the Progress database, you can specify your query in Progress' Advanced Business Language.

*Microsoft now has a free remote desktop, called RD Client, which might also be used.

We invite you to connect with us on social media and/or sign up for our weekly e-newsletter

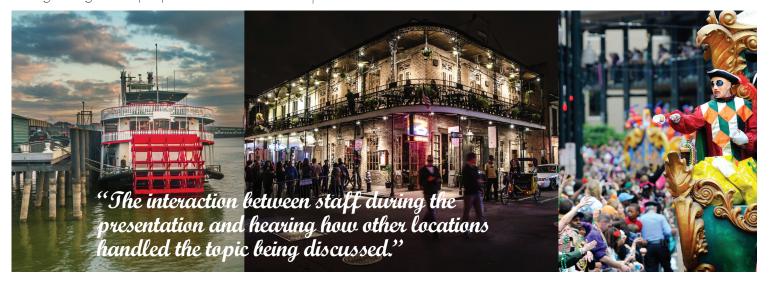**Stay in Touch with Us**   in **For company updates**   🐦 **For tech updates**   f **For the people side**

B&L's Premier User Event in a Gorgeous Location, Will You Join Us?

2013 attendees shared their favorite part of Spectrum. We'd love to hear from you this year!

"It was nice to see how the modules are intended to be used and getting ideas for further internal development."

"The interaction between staff during the presentation and hearing how other locations handled the topic being discussed."

"Getting new ideas on modules and areas that I can use to help ease my reporting and analyses burdenat the end or beginning of the month."

Sign up at www.BLInfo.com/Spectrum2014

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